

## Douglas County Libraries in Highlands Ranch Renovation Research

1,862 people participated in the Douglas County Libraries in Highlands Ranch (James H. LaRue) redesign survey. The survey was shared on our website, through direct patron email and community partners. The survey took nine minutes to complete and was open throughout the month of July, 2017.

### Survey Respondent Profile:

Median Age = 48 (range 12-90 years old)

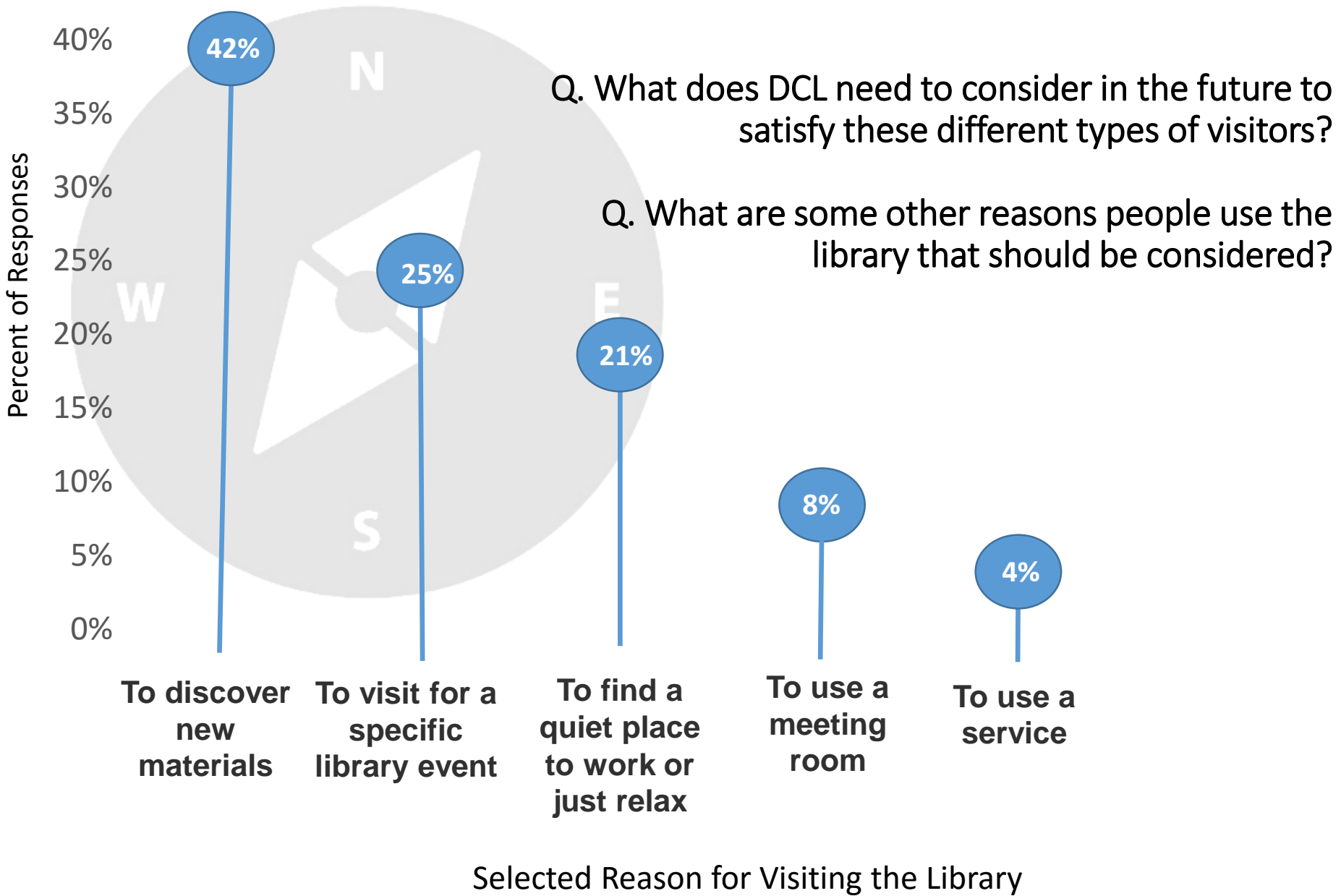
Average Years Living in Douglas County = 12

Education = 88% have a college degree or higher

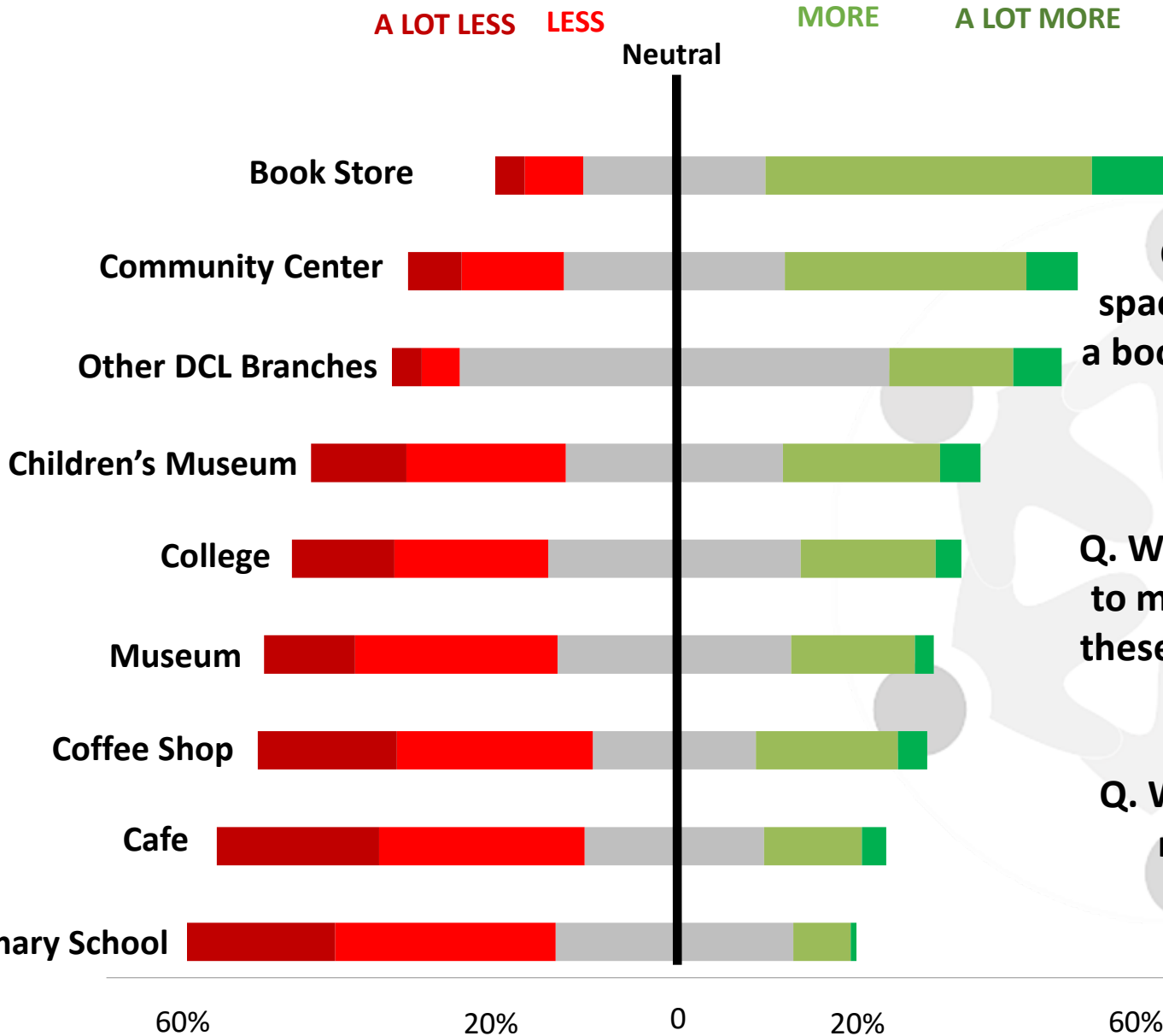
In addition, 125 DCL staff from across the district participated.

JHL hosted two community focus groups on August 2, 2017. Twenty focus group participants were selected on a first-come, first-served basis from survey respondents who indicated an interest.

Discovery! Beyond visitors that come to borrow books (69%), it's clear that there are other reasons for visiting.



Patrons indicated if DCL library spaces should look **more** or **less** like each of the following institutions:

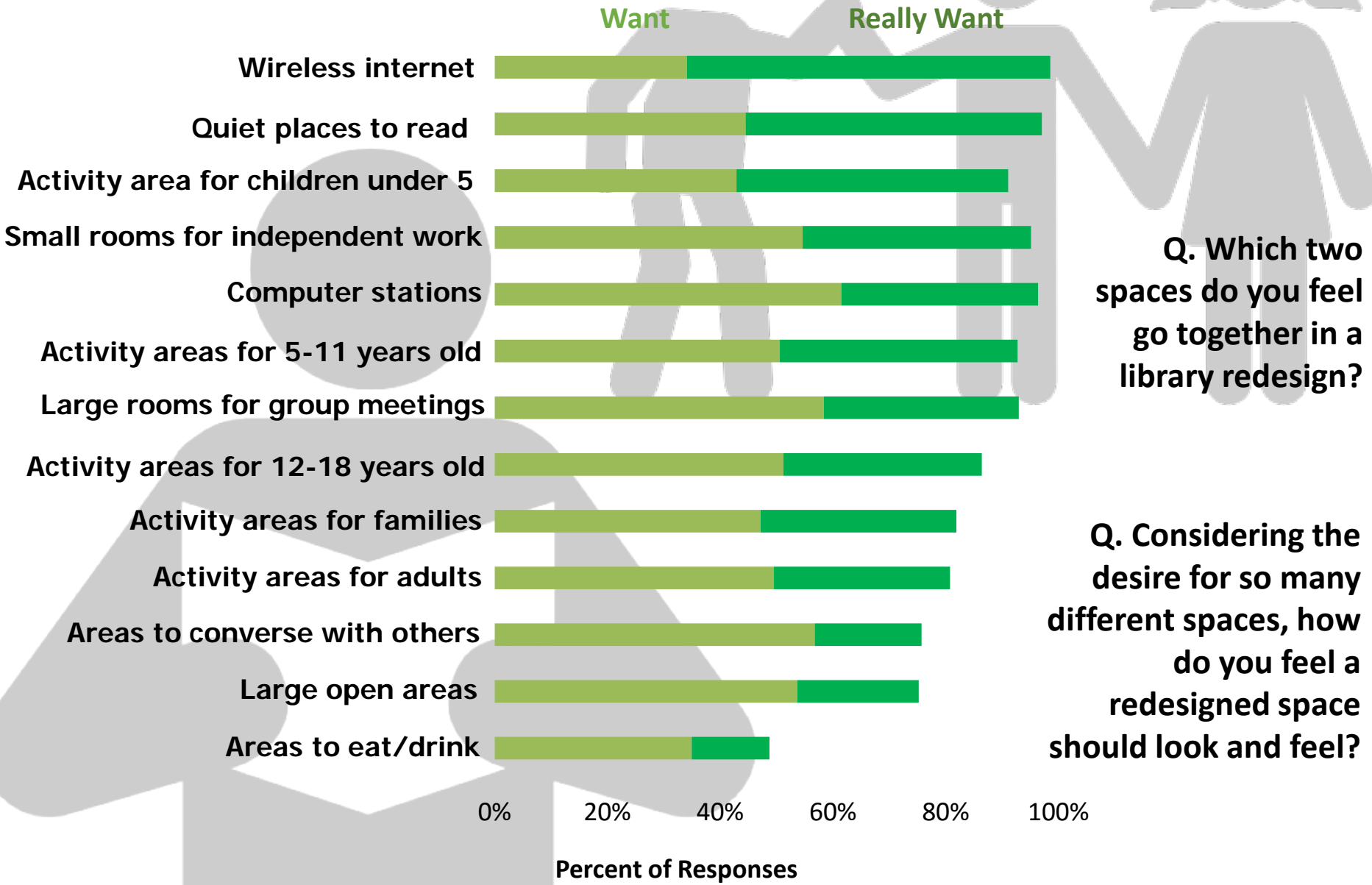


**Q. What does a library space that looks more like a book store or community center mean to you?**

**Q. What design ideas come to mind when you think of these types of institutions?**

**Q. What surprises you the most about these data trends?**

# To what degree do visitors wish to see the following spaces in an updated DCL library:



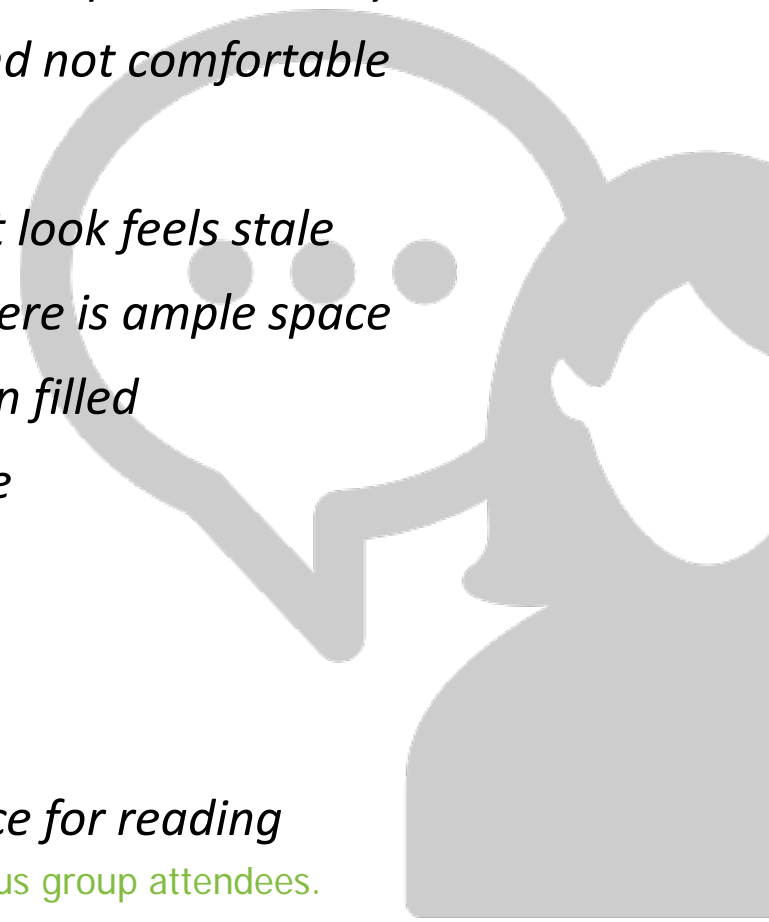
Q. Which two spaces do you feel go together in a library redesign?

Q. Considering the desire for so many different spaces, how do you feel a redesigned space should look and feel?

## In your words: Themes expressed in community focus groups\*

- *Improved wayfinding and signage*
- *Increase size of displayed collection*
- *More work study areas*
- *Limit the amount of open space – too much open space currently*
- *Rethink use of terrace/patio – underutilized and not comfortable*
- *Model feel of Reading Room*
- *Increased light and natural materials – current look feels stale*
- *Increase in events and activities, but ensure there is ample space*
- *More meeting rooms – current rooms are often filled*
- *Rethink computer space/move computer space*
- *Increase technical trainings/offerings*
- *Infuse more local artists*
- *Creation of a true flex-space*
- *Quiet reading rooms – complete separate space for reading*

\*Thoughts were expressed, or agreed upon, by at least 50% of focus group attendees.



# Example Spaces Cited in Survey Responses

Pictures offered as way to visualize the elements some people hope to see in the redesigned space.



*Smoky Hill Library, Centennial, CO*



*Southglenn Library, Centennial, CO*



*SCAD Library, Savannah, GA*



*Bloomfield Township Public Library, Bloomfield, MI*



*Bloomfield Township Public Library, Bloomfield, MI*



*Capital Factory Co-Working Space, Austin, TX*